



South Dakota Department of Revenue
445 E Capitol Ave
Pierre, SD 57501

Virtual Office Visit

Due to the Governor of South Dakota's executive order all Department of Revenue offices are closed to the public and our employees are working remotely. We are available to assist you in several ways:

- Live Chat through our website, dor.sd.us;
- Telephone, 1-800-829-9188; or
- Virtually through Microsoft Teams (available for business tax questions)

To request a virtual visit follow the instructions here:

- Complete a request form online at: <https://sddor.seamlessdocs.com/f/5008>
 - ◇ An agent will reply to you by email with an invitation to meet, trying to accommodate the times you requested.

If you already have Microsoft teams on your phone or computer:

- At the time of the meeting simply join the meeting from the email.

If you do not have Microsoft teams on your computer:

- Click on Join Microsoft Teams Meeting
- Click on Join on the Web Instead
- Click on Allow – so Microsoft can use your mic & camera
- Enter in your name
- Click Join

If you do not have Microsoft Teams on your smart phone:

- Click Join Meeting in the email
- Download App from the appropriate app store for your phone type
- Go back to the meeting invite email
- Click Join Meeting again